

Demystifying the last 20 years of translational research in health:

The science of implementation & other improbable animals

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<https://medicine.nus.edu.sg/bisi/>

THE LATEST RESEARCH SHOWS THAT
WE REALLY SHOULD DO SOMETHING
WITH ALL THIS RESEARCH



My aims today

- To make the case that evidence, on its own, whilst necessary, is typically not sufficient to change practice or behaviour
- To provide a rationale for a science of implementation phenomena
- To describe some key elements of that science
- To facilitate discussion of implementation needs and questions at national level and foster collaborations

A personal story – and a global intervention

Surgical Safety Checklist



World Health Organization

Patient Safety
A World Alliance for Safer Health Care

Before induction of anaesthesia

(with at least nurse and anaesthetist)

Has the patient confirmed his/her identity, site, procedure, and consent?

☐ Yes

Is the site marked?

☐ Yes
☐ Not applicable

Is the anaesthesia machine and medication check complete?

☐ Yes

Is the pulse oximeter on the patient and functioning?

☐ Yes

Does the patient have a:

Known allergy?

☐ No
☐ Yes

Difficult airway or aspiration risk?

☐ No
☐ Yes, and equipment/assistance available

Risk of >500ml blood loss (7ml/kg in children)?

☐ No
☐ Yes, and two IVs/central access and fluids planned

Before skin incision

(with nurse, anaesthetist and surgeon)

☐ Confirm all team members have introduced themselves by name and role.

☐ Confirm the patient's name, procedure, and where the incision will be made.

Has antibiotic prophylaxis been given within the last 60 minutes?

☐ Yes
☐ Not applicable

Anticipated Critical Events

To Surgeon:

☐ What are the critical or non-routine steps?
☐ How long will the case take?
☐ What is the anticipated blood loss?

To Anaesthetist:

☐ Are there any patient-specific concerns?

To Nursing Team:

☐ Has sterility (including indicator results) been confirmed?
☐ Are there equipment issues or any concerns?

Is essential imaging displayed?

☐ Yes
☐ Not applicable

Before patient leaves operating room

(with nurse, anaesthetist and surgeon)

Nurse Verbally Confirms:

☐ The name of the procedure
☐ Completion of instrument, sponge and needle counts
☐ Specimen labelling (read specimen labels aloud, including patient name)
☐ Whether there are any equipment problems to be addressed

To Surgeon, Anaesthetist and Nurse:

☐ What are the key concerns for recovery and management of this patient?

This checklist is not intended to be comprehensive. Additions and modifications to fit local practice are encouraged.

Revised 1 / 2009

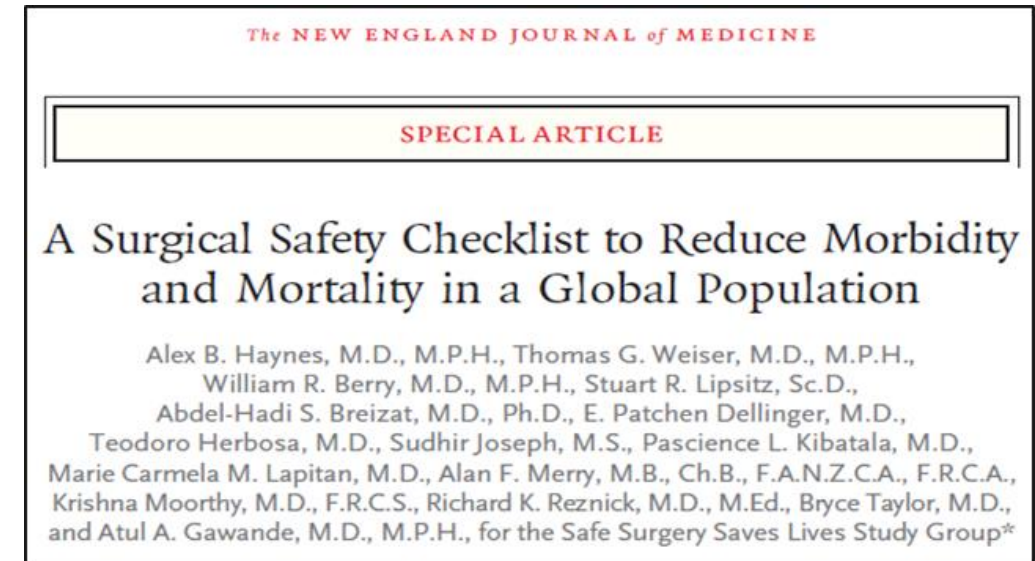
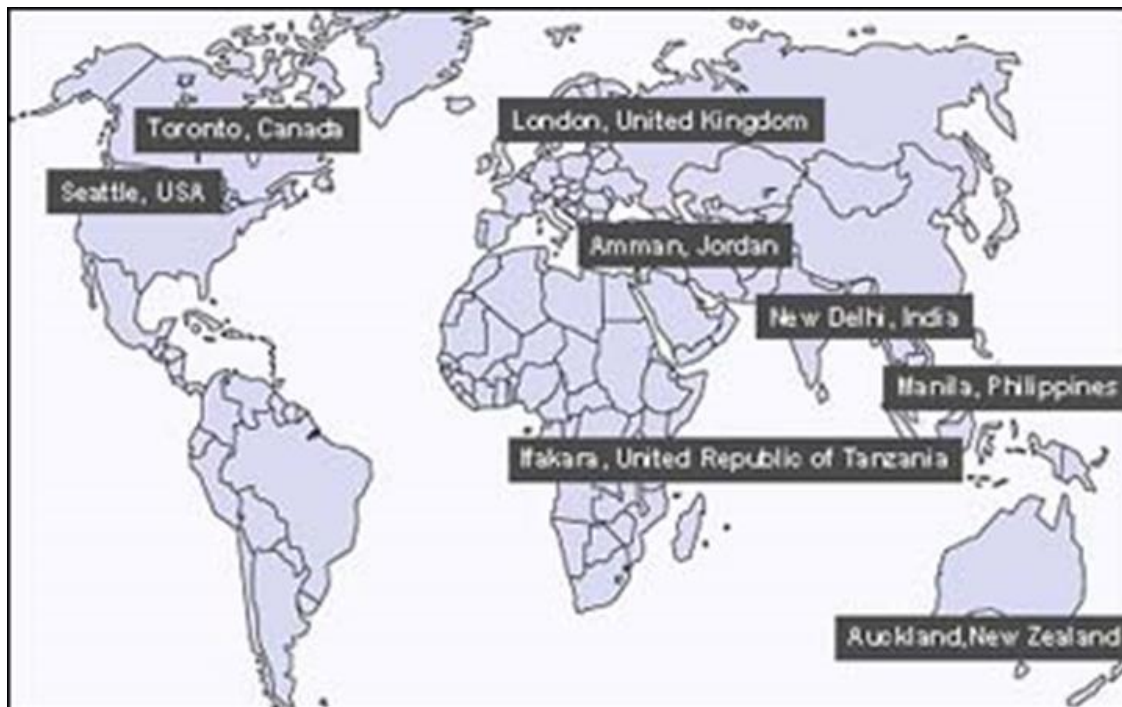


- Surgery becoming a public health-level concern: >312M surgical care episodes annually

Weiser et al, *Lancet* 2015;385 Suppl 2:S11

- A simple, inexpensive, one-page intervention to improve surgical care globally – inspired by aviation
- With WHO support, developed by clinicians

First study in 2009



- Major complications reduced by **36%**
- Mortality decreased **47%**
- Postoperative infections decreased **48%**

First RCT published in 2015

- Confirms beneficial effects:
- ✓ Complications reduced from **19.9% to 11.5%**
- ✓ Length of hospital stay reduced by **0.8 days**
- ✓ Mortality unaffected
- Numerous systematic reviews and meta-analyses followed

OPEN

FEATURE

Effect of the World Health Organization Checklist on Patient Outcomes

A Stepped Wedge Cluster Randomized Controlled Trial

Arvid Steinar Haugen, MSc,*† Eirik Søfteland, MD, PhD,* Stian K. Almeland, MD,‡ Nick Sevdalis, PhD,§ Barthold Voncken, MD, PhD,¶ Geir E. Eide, PhD,||** Monica W. Norvold, PhD,†† and Stig Harthug, MD, PhD‡‡††

Objectives: We hypothesized reduction of 30 days' in-hospital morbidity, mortality, and length of stay postimplementation of the World Health Organization's Surgical Safety Checklist (SSC).

Background: Reductions of morbidity and mortality have been reported after SSC implementation in pre-/postdesigned studies without controls. Here, we report a randomized controlled trial of the SSC.

Methods: A stepped wedge cluster randomized controlled trial was conducted in 2 hospitals. We examined effects on in-hospital complications registered by *International Classification of Diseases, Tenth Revision* codes, length of stay, and mortality. The SSC intervention was sequentially rolled out in a random order until all 5 clusters—cardiothoracic, neurosurgery, orthopedic, general, and urologic surgery had received the Checklist. Data were prospectively recorded in control and intervention stages during a 10-month period in 2009–2010.

Results: A total of 2212 control procedures were compared with 2263 SCC procedures. The complication rates decreased from 19.9% to 11.5% ($P < 0.001$), with absolute risk reduction 8.4 (95% confidence interval, 6.3–10.5) from the control to the SSC stages. Adjusted for possible confounding factors, the SSC effect on complications remained significant with odds ratio 1.95 (95% confidence interval, 1.59–2.40). Mean length of stay decreased by 0.8 days with SCC utilization (95% confidence interval, 0.11–1.43). In-hospital mortality decreased significantly from 1.9% to 0.2% in 1 of the 2 hospitals post-SSC implementation, but the overall reduction (1.6%–1.0%) across hospitals was not significant.

Conclusions: Implementation of the WHO SSC was associated with robust reduction in morbidity and length of in-hospital stay and some reduction in mortality.

Keywords: checklist, morbidity, mortality, randomized controlled trial, surgery

(Ann Surg 2015;261:821–828)

As global surgical volume increase and exceed 234 million surgical procedures annually,¹ surgical mortality has declined over the previous decades.² Still, crude mortality rates are reported to vary between 0.4% and 4% in high-income countries.^{3–5} Increased risk of mortality is associated with major complications in hospitals with higher overall mortality.⁶ In-hospital complications occur in 3% to 22% of admitted patients, with 36% to 54% related to surgery.^{7–9} Prevention of complications and incidents of iatrogenic harm are deemed feasible for nearly 50% of such incidents.^{7,9} Introduction of checklists in surgery can intercept and prevent such incidents^{10–12} and may reduce both morbidity and mortality.^{13–16}

In 2008, the World Health Organization (WHO) introduced the Surgical Safety Checklist (SSC) designed to improve consistency of care.¹⁷ The pilot pre-/postevaluation of the WHO SSC across 8 countries worldwide, which found reduced morbidity and mortality after SSC implementation,¹⁴ constituted the first scientific evidence of the WHO SSC effects. A number of subsequent studies to date have reported improved patient outcomes with use of checklists.¹⁸ Furthermore, checklists have also been shown to improve communication,^{19–22} preparedness,²³ teamwork,^{24,25} and safety attitudes²⁶—findings that have been corroborated by a recent systematic review.²⁷

Although checklists are becoming a standard of care in surgery,²⁸ the strength of the available evidence has been criticized as being low because of (i) predominantly pre-/postimplementation designs without controls; (ii) lack of evidence on effect on length of stay; and (iii) lack of evidence on any associated cost savings. Randomized controlled trials (RCTs) are required²⁹—however, in some countries or settings, they can no longer be carried out, as the WHO SSC has already become national policy (eg, United Kingdom).

We report a stepped wedge cluster RCT aimed to evaluate the impact of the WHO SSC on morbidity, mortality, and length of hospital stay (LOS). We hypothesized a reduction of 30 days' in-hospital morbidity and mortality and subsequent LOS post-Checklist implementation.

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Disclosure: This study received departmental support. A.S.H. was granted by the Western Regional Norwegian Health Authority (grant numbers 911635 and 911510). N.S. is affiliated with the Imperial Center for Patient Safety and Service Quality, which is funded by the National Institute for Health Research, UK. The funders had no role in the design, conduct, or analysis of this study. The authors report no conflicts of interest.

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REVIEW ARTICLE

Deborah J. Culley, M.D., Editor

ANESTHESIOLOGY

Impact of the World Health Organization Surgical Safety Checklist on Patient Safety

 Arvid S. Haugen, M.Sc., Ph.D., Nick Sevdalis, Ph.D.,
 Eirik Søfteland, M.D., Ph.D.

ANESTHESIOLOGY 2019; 131:420–5

ABSTRACT

The incidence of surgical complications has remained largely unchanged over the past two decades. Inherent complexity in surgery, new technology possibilities, increasing age and comorbidity in patients may contribute to this. Surgical safety checklists may be used as some of the tools to prevent such complications. Use of checklists may reduce critical workload by eliminating issues that are already controlled for. The global introduction of the World Health Organization Surgical Safety Checklist aimed to improve safety in both anesthesia and surgery and to reduce complications and mortality by better teamwork, communication, and consistency of care. This review describes a literature synthesis on advantages and disadvantages in use of surgical safety checklists emphasizing checklist development, implementation, and possible clinical effects and using a theoretical framework for quality of provided healthcare (structure—process—outcome) to understand the checklists' possible impact on patient safety.

(ANESTHESIOLOGY 2019; 131:420–5)

Scaled implementation however...



Pre-checklist (N=109,341)

30-day mortality = 0.71%

Complications risk = 3.86%

Post-checklist (N=106,370)

30-day mortality = 0.65%

Complications risk = 3.82%

Clinician reviewer commented: "The likely reason for the failure...is that it was not actually used"

Implementation not always well designed

- Comments from staff interviewees in English hospitals:
 - ✓ *“It just appeared”*
 - ✓ *“Our chief exec had a bee in their bonnet and it was ‘no you will do this’...”*
 - ✓ *“It was something they were just doing one day”*
 - ✓ *“There was no discussion or introduction or anything. Typical...”*



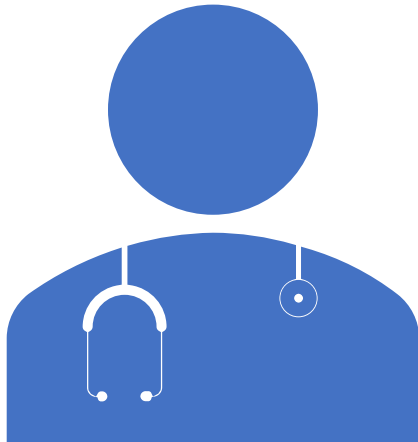
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Beyond checklists: Evidence not making it into practice...

Consistent failure to translate evidence into routine practice

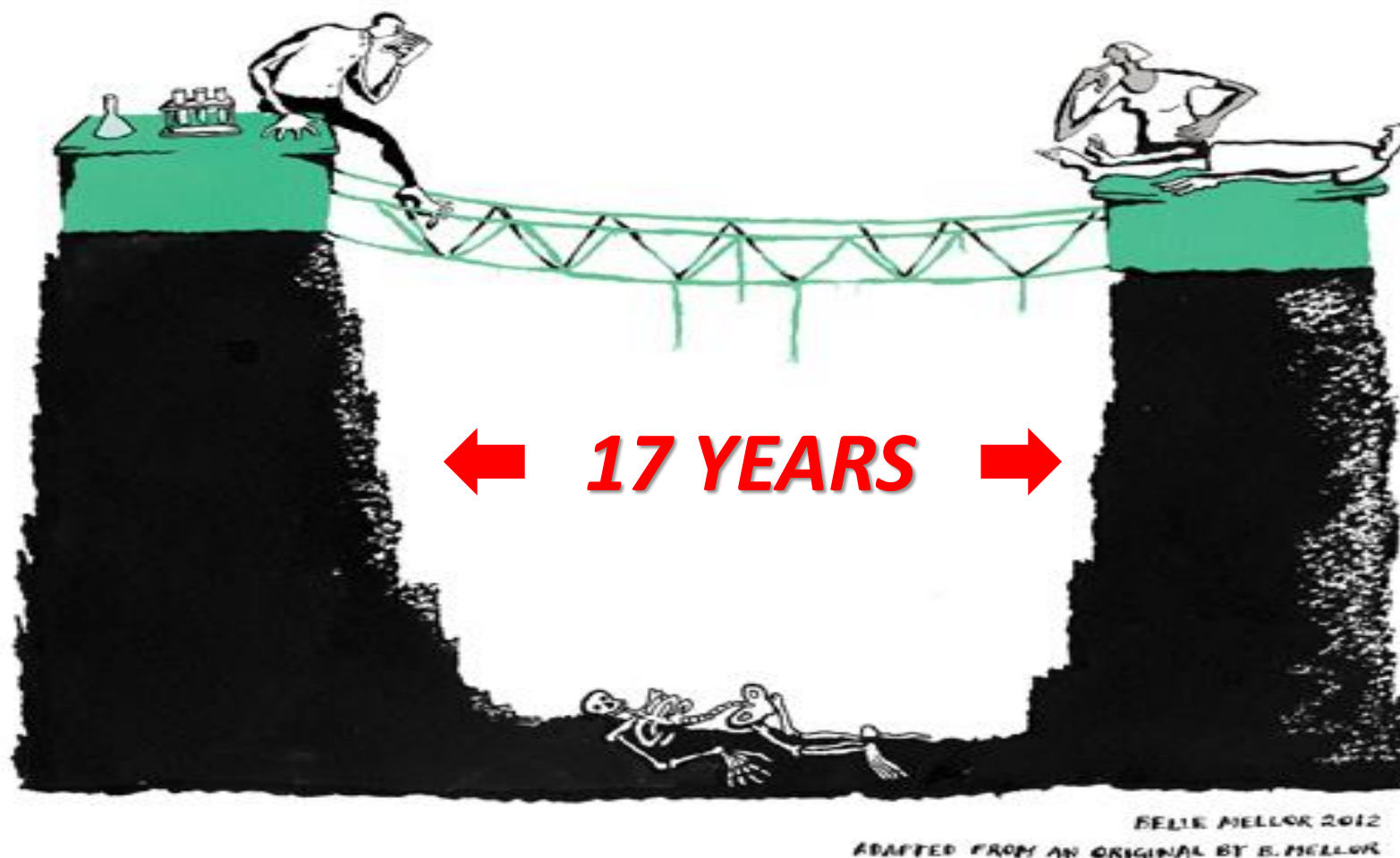


- 50% of patients do not receive recommended care
- 30% of medical spending is on unnecessary care

Globally we spend over \$200 billion on healthcare research and 85% of those research \$\$ are wasted because the research is never put into practice

Chalmers & Glasziou, *Lancet* 2009;374:86-9

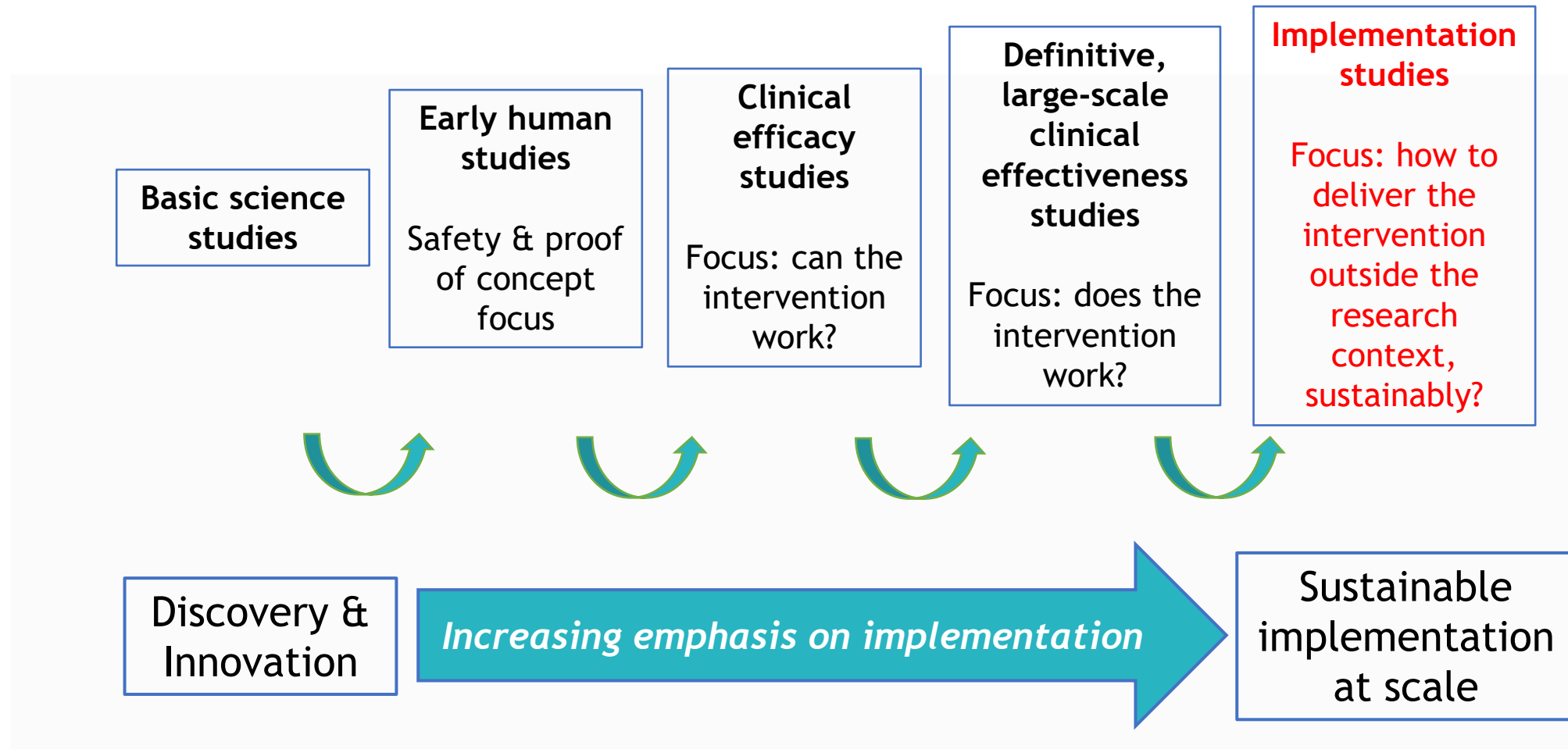
...Or taking far too long to get there



Implementation science: intends to close the gap

- The **scientific study of methods to promote the uptake of research findings into routine healthcare** in clinical, organisational or policy contexts
Implementation Science journal website
- It supports **innovative approaches to identifying, understanding, and overcoming barriers to the adoption, adaptation, integration, scale-up and sustainability of evidence-based interventions, tools, policies, and guidelines**
National Institutes of Health (USA), 2015
- Implementation requires **Behavioural Science**: the systematic study of understanding, predicting and influencing human behaviour – including in the context of health and healthcare delivery

Implementation Research within the 'Translational Continuum'

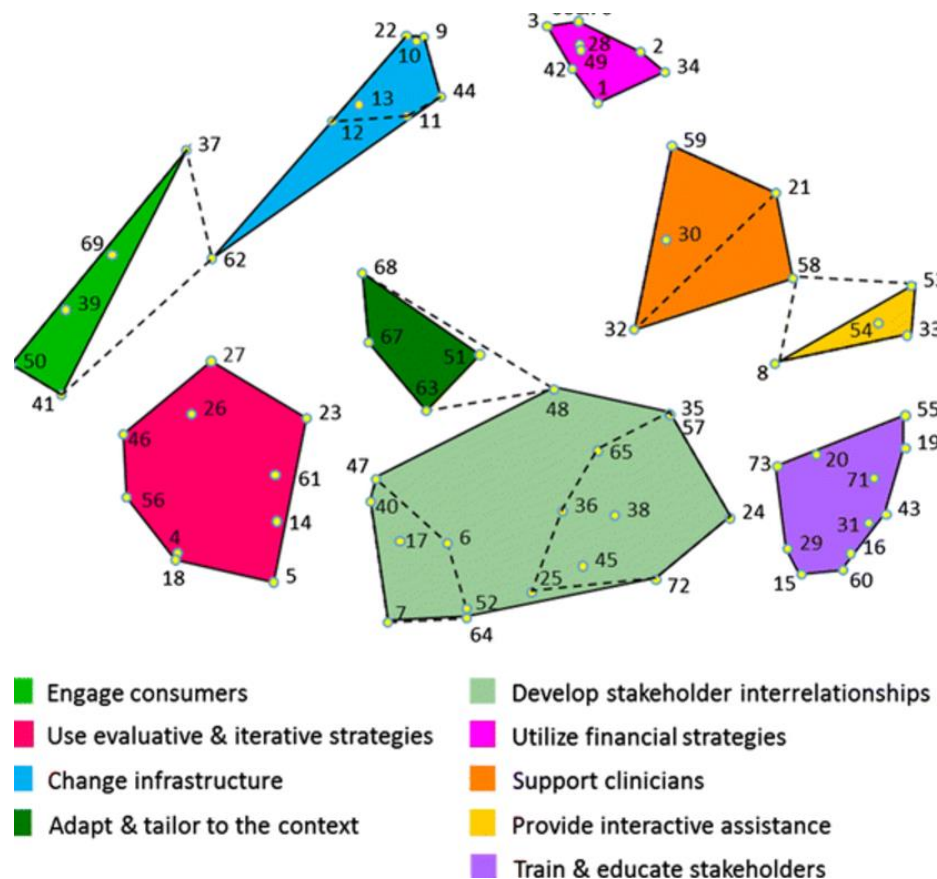


A few key concepts

- **Implementation strategies:** Methods or techniques used to enhance the adoption, implementation, and sustainability of an clinical programme or intervention
- **Implementation context:** Factors or attributes that are external to an intervention or programme and that facilitate or impede implementation efforts
- **Implementation theories & frameworks:** Proposed generalizable explanations regarding how interventions or programmes are implemented; whether implementation is successful, and why

Implementation strategies: state of the art

- Evidence review & expert consensus
- 73 strategies grouped into 9 thematic categories
- These are the interventions we are interested in



Waltz et al. *Implementation Science* (2015) 10:109
DOI 10.1186/s13012-015-0295-0



SHORT REPORT

Open Access



Use of concept mapping to characterize relationships among implementation strategies and assess their feasibility and importance: results from the Expert Recommendations for Implementing Change (ERIC) study

Thomas J. Waltz^{1,2*}, Byron J. Powell³, Monica M. Matthieu^{4,5,10}, Laura J. Damschroder², Matthew J. Chinman^{6,7}, Jeffrey L. Smith^{8,10}, Enola K. Proctor⁹ and JoAnn E. Kirchner^{5,9,10}

Abstract

Background: Poor terminological consistency for core concepts in implementation science has been widely noted as an obstacle to effective meta-analyses. This inconsistency is also a barrier for those seeking guidance from the research literature when developing and planning implementation initiatives. The Expert Recommendations for Implementing Change (ERIC) study aims to address one area of terminological inconsistency: discrete implementation strategies involving one process or action used to support a practice change. The present report is on the second stage of the ERIC project that focuses on providing initial validation of the compilation of 73 implementation strategies that were identified in the first phase.

Findings: Purposive sampling was used to recruit a panel of experts in implementation science and clinical practice (N = 35). These key stakeholders used concept mapping sorting and rating activities to place the 73 implementation strategies into similar groups and to rate each strategy's relative importance and feasibility. Multidimensional scaling analysis provided a quantitative representation of the relationships among the strategies, all but one of which were found to be conceptually distinct from the others. Hierarchical cluster analysis supported organizing the 73 strategies into 9 categories. The ratings data reflect those strategies identified as the most important and feasible.

Conclusions: This study provides initial validation of the implementation strategies within the ERIC compilation as being conceptually distinct. The categorization and strategy ratings of importance and feasibility may facilitate the search for, and selection of, strategies that are best suited for implementation efforts in a particular setting.

Keywords: Concept mapping, Implementation research, Implementation strategies, Mental health, US Department of Veterans Affairs

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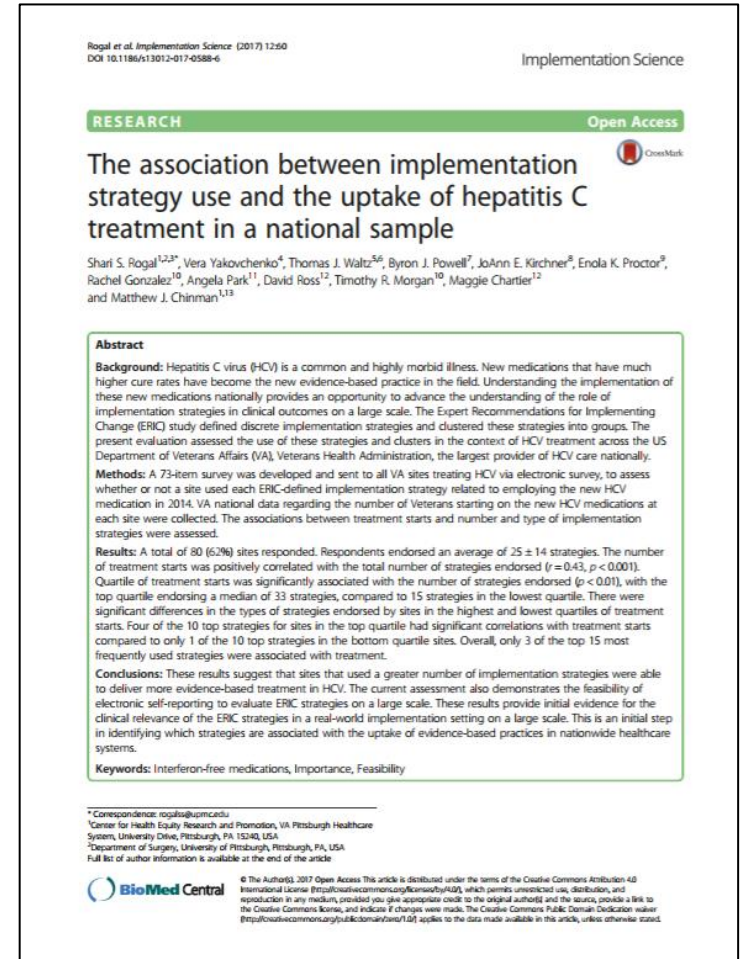
How many strategies are needed to optimize uptake of a treatment?

Methods

- 73-item survey sent to all Veterans Affairs sites treating Hep C to assess whether or not a site used each one of the strategies
- Assessed associations between treatment starts and number of implementation strategies used

Results

- Between 1 and 59 strategies used (average: **25 ± 14**)
- Number of treatment starts correlated with total number of strategies used (**r=0.43**, p<0.001)



The type of evidence we produce and apply: What strategies are effective for provider behaviour change?

Meta-analyses	Number of studies/individuals	Effect sizes
Printed educational materials (35)	14 RCTs and 31 ITS	Median absolute improvement of 2.0% (range 0% to 11%)
Educational meetings (31)	81 RCTs (involving more than 11,000 health professionals)	Median absolute improvement in care of 6.0% (interquartile range 1.8% to 15.3%)
Educational outreach (36)	69 RCTs (involving more than 15,000 health professionals)	Median absolute improvements in: -Prescribing behaviors [17 comparisons] of 4.8% (interquartile range 3.0–6.5%) -Other behaviors (e.g., providing screening tests; 17 comparisons) of 6.0% (interquartile range 3.6–16.0%)
Local opinion leaders (33)	18 RCTs (involving more than 296 hospitals and 318 primary care physicians)	Median absolute improvement of care of 12% across studies (interquartile range 6.0–14.5%)
Audit and feedback (9)	140 RCTs	Median absolute improvement of 4.3% (interquartile range 0.5–16%)
Computerized reminders (8)	28 RCTs	Median absolute improvement of care 4.2% (interquartile range 0.8–18.8%)
Tailored implementation strategies (37)	32 RCTs	Meta-regression using 15 randomized trials. Pooled odds ratio of 1.56 (95% CI, 1.27–1.93, $p < 0.001$)

Table updated from Grimshaw et al. (34), and draws upon Cochrane Reviews from the Effective Practice and Organization of Care (EPOC) group (38).

The type of evidence we produce and apply: What strategies are effective for provider behaviour change?

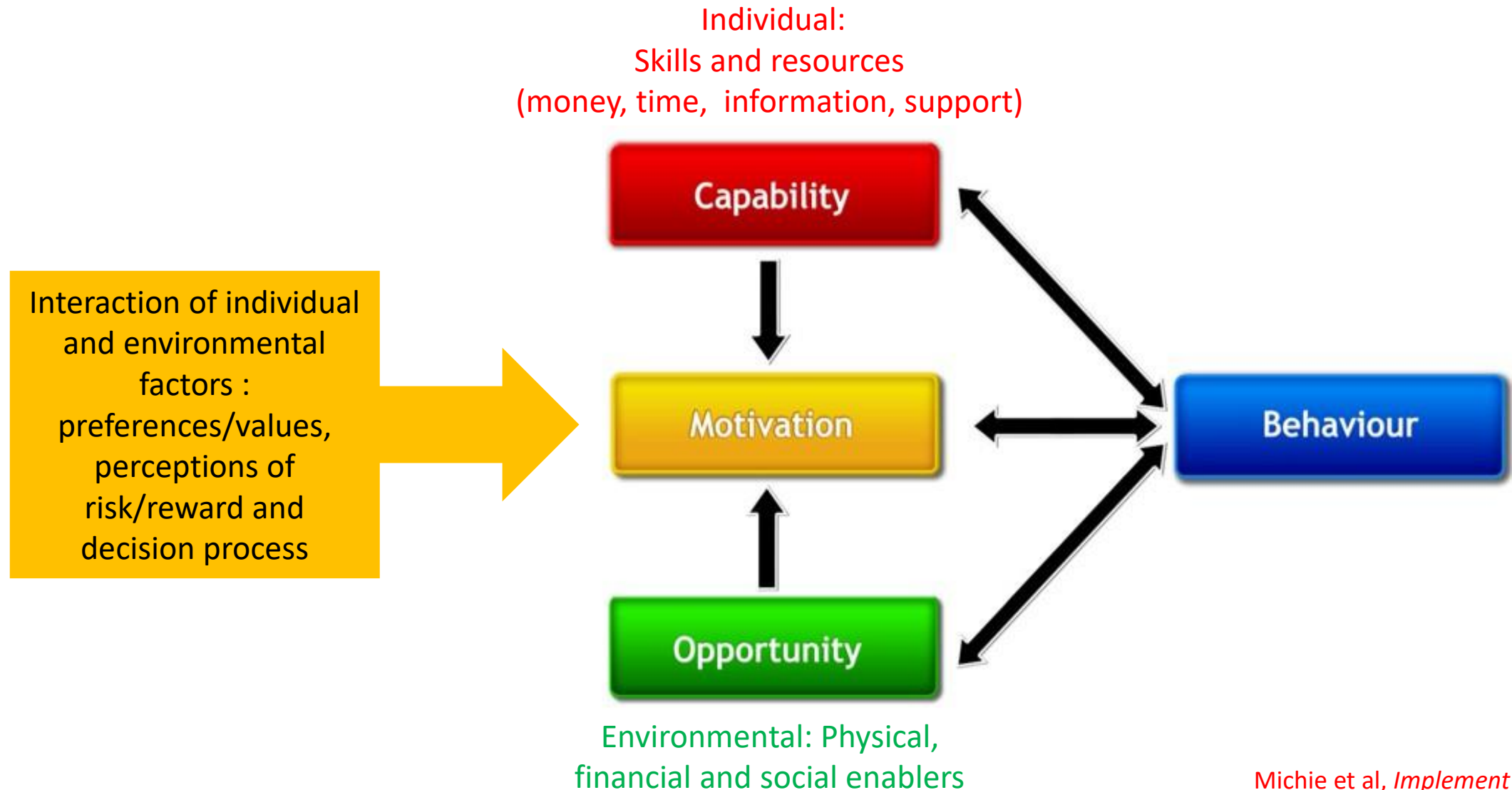
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Local opinion leaders (33)	18 RCTs (involving more than 11,000 health professionals)	
Audit and feedback (9)	140 RCTs	
Computerized reminders (8)	28 RCTs	
Tailored implementation strategies (37)	32 RCTs	

OK, BUT:

- These strategies seem complex and are likely costly too
- How do you select what strategies to apply...?
- You use a theory to help you analyse the context of your implementation and work out the barriers

Table updated from Grimshaw et al. (34), and draws upon Cochrane Review of the Effective Practice and Organization of Care (EPOC) group (38).

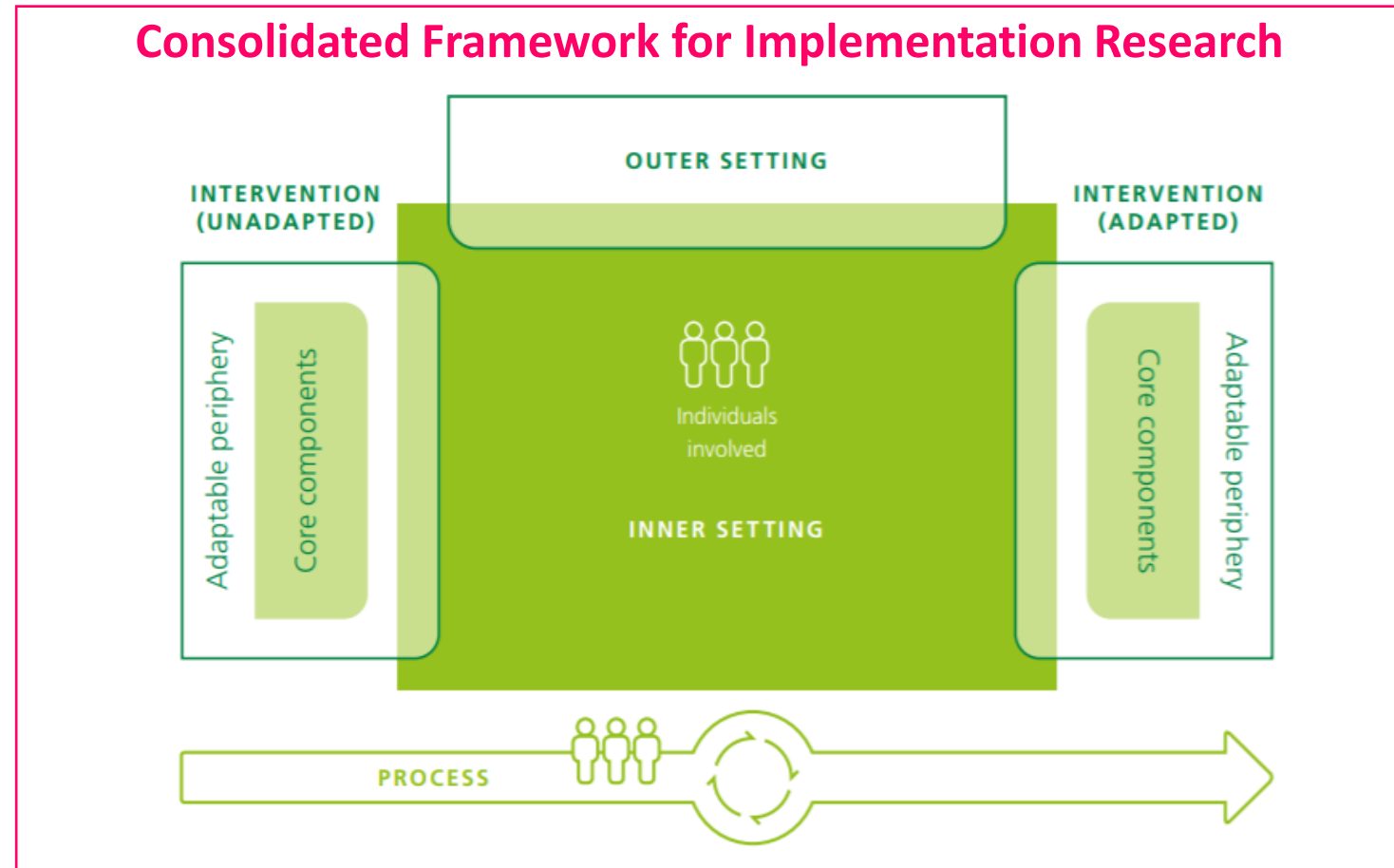
Sample theory, behaviour change: COM-B



Sample theory: barriers & drivers to implementation

Barriers/drivers will relate to...

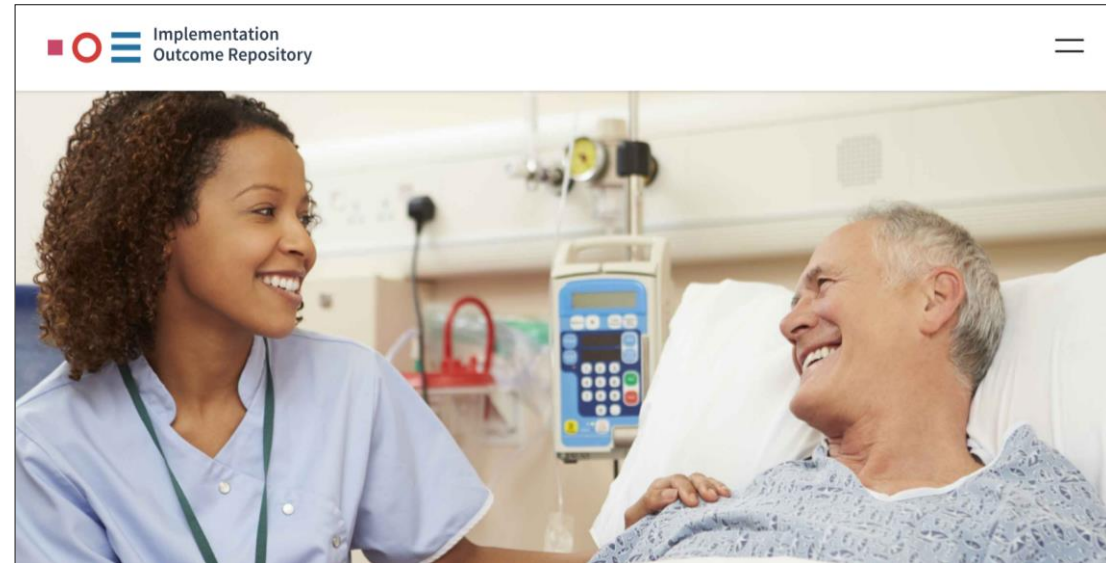
1. Intervention characteristics
(what you're trying to implement, its evidence, its format, etc)
2. Local setting
(your hospital or service)
3. Wider setting
(national/regional healthcare system)
4. Individuals involved
5. Process of implementation



What outcomes allow us to evaluate implementation?

Implementation Outcomes: Current state of the art

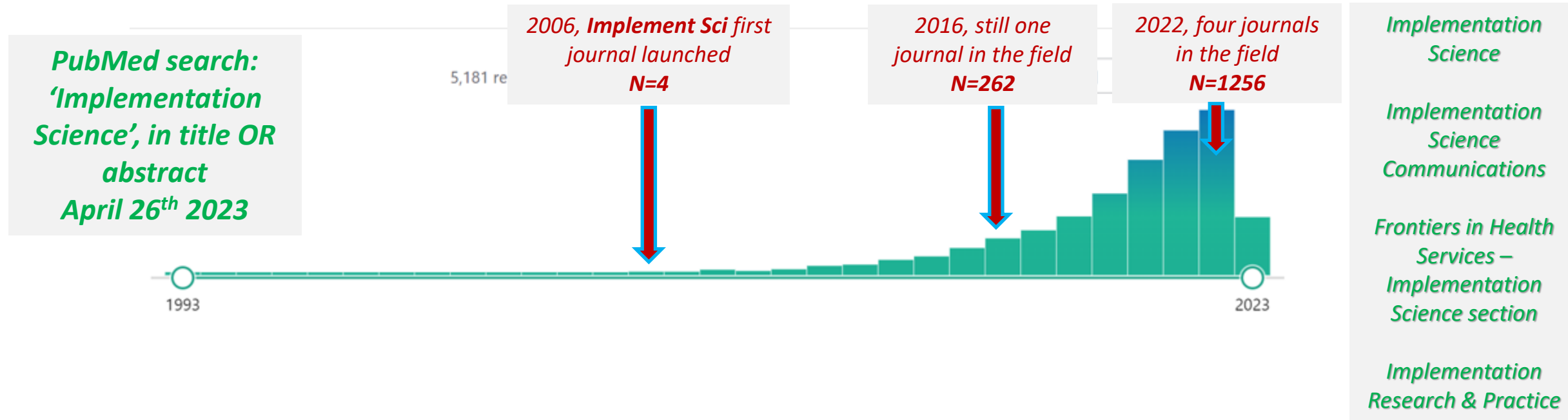
Acceptability
Feasibility
Appropriateness
Adoption
Fidelity
Costs of implementation
Penetration/Reach
Sustainability



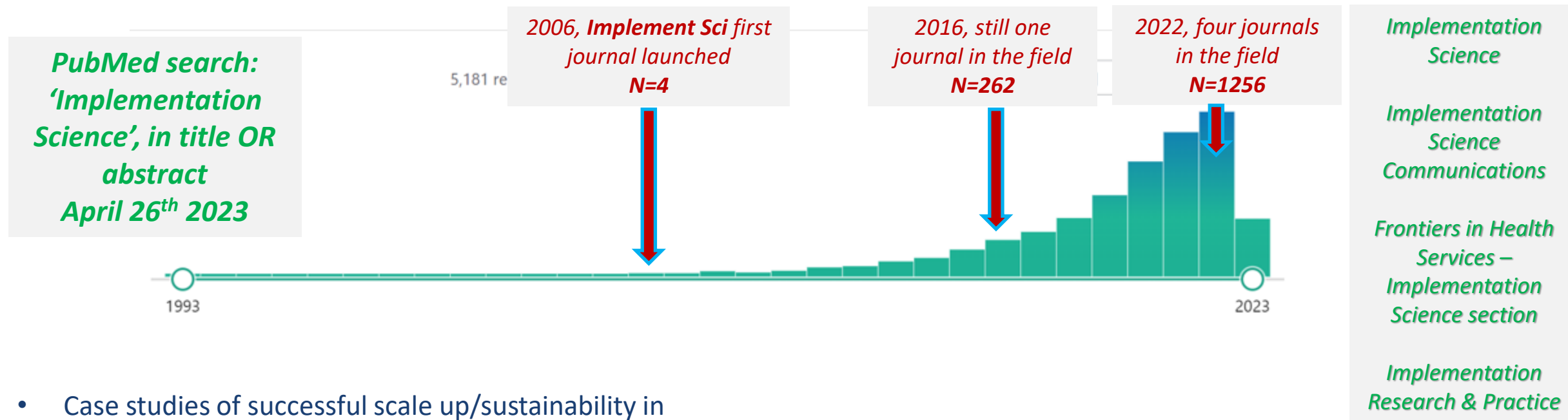
www.implementationoutcomerepository.org

Khadjesari et al, *Implement Sci*, 2020;15:66

Expansive science, that works!



Expansive science, that works!



- Case studies of successful scale up/sustainability in chronic disease management, integrating depression care into primary health services, HIV prevention, patient safety checklists in ICU, community-based diabetes prevention programmes
- I revisit some of these areas in the afternoon session in the Advancing Population Health stream!



JGIM

PERSPECTIVE

What Can Implementation Science Do for You? Key Success Stories from the Field

Amy M. Kilbourne, PhD, MPH^{1,2}, Russell E. Glasgow, PhD^{3,4}, and David A. Chambers, DPhil⁵

¹Quality Enhancement Research Initiative (QUERI), Health Services Research and Development, Veterans Health Administration, US Department of Veterans Affairs, Washington, DC, USA; ²Department of Learning Health Sciences, University of Michigan Medical School, Ann Arbor, MI, USA; ³University of Colorado Anschutz Medical Campus, Aurora, CO, USA; ⁴ACCORDS Dissemination and Implementation Science Program, Aurora, CO, USA; ⁵Division of Cancer Control and Population Sciences, National Cancer Institute, Bethesda, MD, USA.

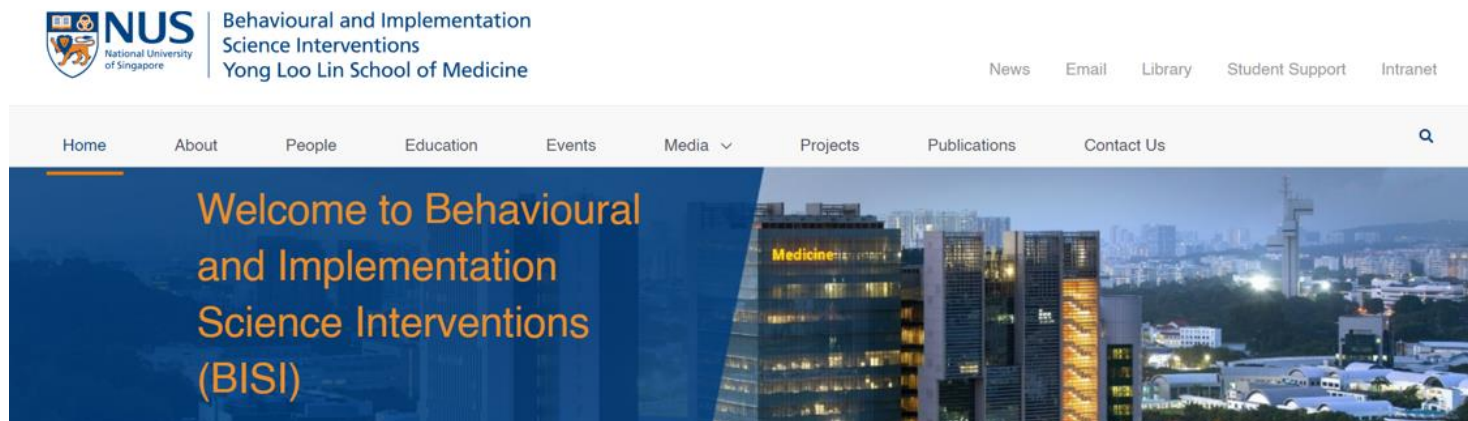
J Gen Intern Med 35(Suppl 2):S783–S7
DOI: 10.1007/s11606-020-06174-6

Our goal was to identify key examples (see Table 1) from

Check for updates

A summary and a vision

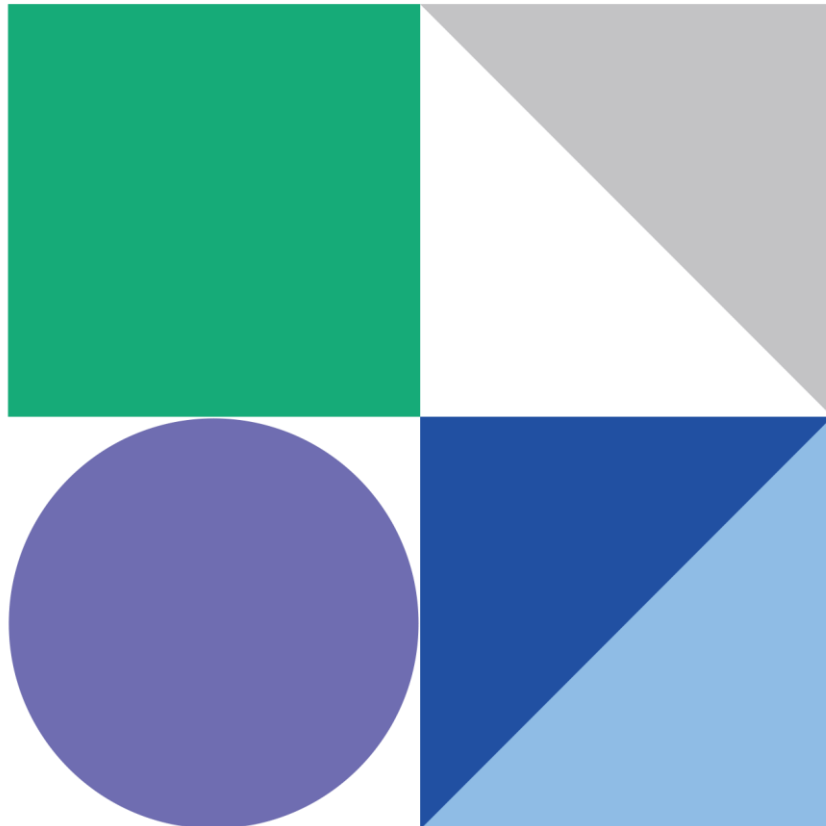
- Implementation and behavioural sciences focus on **understanding barriers/drivers** to evidence uptake and **addressing them**
- In the past 15 years, there has been in health and healthcare interventions **a surge in research on assessing implementation processes**
- **BISI** aims to work collaboratively with you to address questions such as:
 - Can we design **RCTs that include implementation elements** – so as to accelerate the process of research translation?
 - **How applicable are theories about individual and organisational behaviour** developed in the West for use in Asian settings?
 - What is the **internal and external validity of implementation measurement** scales with Asian participants and settings?
- We wish to offer **an intellectual home** and support **a network of experts** in these phenomena to address questions of scaled implementation of population health and clinical interventions – **in Singapore and beyond**



Evidence and Implementation Summit 2023

9-11 October

Melbourne, Australia | Online



REGISTER NOW!

Visit www.eisummit.org

 @EISUMMIT2023 #EIS2023

Thank you



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<https://medicine.nus.edu.sg/bisi/>